

DAIMLER TRUCK



DAIMLER
TRUCK
Financial Services

PRESENTATION

Shaping an Aftersales Logistics Network from scratch



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Network Management Aftersales Logistics Europe



We are Daimler Truck. For all who keep the world moving.



Daimler Truck is one of the **largest manufacturers of trucks and buses**, offering vehicles and financial services tailored to our customers' needs

Commercial vehicle brands



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Financial Services



Powering sales of trucks and buses and expanding services around the vehicles



Supporting active lifecycle management



Contributing to profit and cash flow of Daimler Truck

Trucks are the **backbone of our economy and society**
– they transport almost nine trillion ton-miles per year globally

9,000,000,000
t-mi

Figures refer to OECD, China & India

Trucks are the **backbone of our economy and society** – they keep cities and supply chains moving

Without the right services and parts supply for our truck customers ...



Historic moment in December 2021. **We go DAX.**



Now we shape **our own** global Daimler Truck Aftersales Logistics

WHAT A CHALLENGE
WHAT A **CHANCE!**



The global Aftersales Network needs to ensure an **efficient and customer-oriented parts logistics**

MISSION

Daimler Truck Aftersales Logistics Network

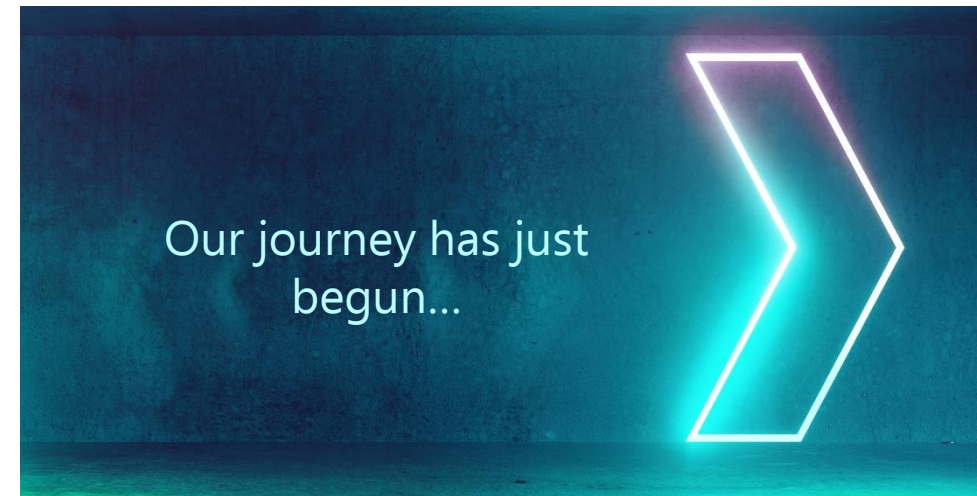
Establish Global, Regional and National Parts Centers + Logistics processes and System landscape
Ensuring parts availability up to 15 years and more
(~500,000 active part numbers)



~2,000 **parts suppliers** globally

~44,000 **daily orders** from ~3,000 **dealers** in ~170 **countries**

We started our journey considering our customer needs, our global supply chain and future trends. **Partnering is our key to success.**



First **Daimler Truck Parts Centers** started operations in the years 2022 and 2023



We're at the peak of our mission. New Parts Centers in Poland and Italy went live in September and October.

New German Parts Centers will start operations in 2024.



September 2023
New Parts Center Stryków
(Poland)

CHARGED & READY

UP FOR
ANY CHALLENGE

October 2023
New Parts Center Bologna
(Italy)

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The new **Global Parts Center Halberstadt** will be the beating heart of our Daimler Truck parts logistics



VerkehrsRundschau, 13.01.2023



ZEIT ONLINE, 13.01.2023



stern.de, 28.09.2023

Global Parts Center ramp-up in 2025.
Stay tuned!

Webcam Halberstadt,
04.10.2023



Laying of the foundation stone,
28.09.2023

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THANK YOU!

